

**Dr Michael Molyneaux**

EAR, NOSE & THROAT (ENT) SURGEON  
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SUITE 114 EAST MEDICAL SUITES

CONSTANTIABERG MEDICLINIC

BURNHAM ROAD PLUMSTEAD 7800

All fields marked with \* are mandatory

**PATIENT INFORMATION**

*Surname			*Full Names								
*ID Number			Title								
Cell number			Date of birth	D	D	M	M	Y	Y	Y	Y
*Home number			Occupation:								
*Work number			*E-mail address								
*Postal address			*Postal Code								
*Physical address			*Postal Code								

**Main member's details (If different to patient)**

*Surname			*First Name								
*ID Number			Title								
Cell number			Date of birth	D	D	M	M	Y	Y	Y	Y
*Home number			*Work number:								
*E-mail address											
*Postal address			Postal Code:								
*Physical address			Postal Code:								

*Medical Scheme:	*Plan/Option			
*Member No:	Dep code:	Gap cover	yes	no
NEXT OF KIN (required for emergency contact)				
Full Name and surname:	Relationship to Patient:			
Tel (Home or work)	Cell number:			
Who referred you?				

Terms and conditions of provision of service (full Terms &amp; conditions on back of page)

Appointments not cancelled within 24 hours will be charged for in full.

Fees charged for services rendered may exceed those provided for by your medical aid and any shortfall is for your account.

All repeat scripts, chronic forms, motivation letters, legal forms etc will be charged for your account.

If any outstanding account is not settled within 30 days, interest will be charged on overdue accounts and any excess fees incurred during collection of outstanding fees (e.g. legal, client costs etc.) will be for your (the patient's) account.

**Agreement:**

I agree to take full responsibility for payment of the account and have been informed of the charges/rates applicable. I accept that I am fully responsible for the payment of services rendered and if the medical aid makes a direct payment (part or full) to myself or the main member, I undertake to pay the FULL balance owed without delay.

I the undersigned, acknowledge that I have read/noted, understand and accept these terms and that I am fully responsible for the payment of services rendered by the doctor should the medical fund not pay in full.

Signed at .....on this .....day of ..... 20....

Signed .....

## **TERME EN VOORWAARDES**

### **1. DIE PRAKTYK:**

Die Praktyk beteken die mediese praktyk soos beskryf op die voorkant van hierdie Toelatingsvorm.

### **2. AANVAARDING:**

Die ondergetekende, pasiënt, verantwoordelike persoon, ouer, wettige voog, of borg van die pasiënt, aanvaar hiermee aanspreeklikheid as hoofskuldenaar, alternatiewelik as medeskuldenaar gesamentlik en afsonderlik met die pasiënt, vir die betaling van enige eise van die Praktyk wat mag voortvloei uit medikasie of dienste gelewer aan die pasiënt, of gelewer staan te word aan die pasiënt, nie teenstaande die bestaan van 'n mediese bystands fonds of versekering wat sodanige eise mag dek.

### **3. BETALINGSVOORWAARDES**

Enige persoon wat hierdie Toelatingsvorm in enige van die hoedanighede hierbo onderteken, bevestig (1) dat hy homself van die tariewe vergewis het (2) dat hy onderneem om die rekening binne 30 dae na ontvangs te betaal (3) dat hy die Praktyk binne 14 dae na die behandeling datum sal kontak en verwittig indien hy nie 'n rekening ontvang het nie en (4) bevestig dat die Praktyk nie verantwoordelik is vir die --indiening van eise by enige mediese fonds nie.

### **4. KONTRAKBREUK:**

Indien enige van die ondergetekendes beskryf in klousule 2 hierbo enige terme van hierdie kontrak verbreek, is die Praktyk geregtig om onmiddellik regstappe te neem deur die afdwing van alle beskikbare kontraktuele remedies. Die ondergetekendes bevestig spesifiek dat enige verbreking van die betaalvoorwaardes in klousule 3 hierbo, as 'n wesentlike kontrakbreuk bestempel sal word.

### **5. ALGEMEEN:**

Hierdie Toelatingsvorm stel die algemene ooreenkoms tussen die partye daar en geen ooreenkoms, voorstellings of waarborgs wat tussen die partye bestaan, anders as wat spesifiek hierin uiteengesit word nie sal van krag wees nie. Geen wysiging, verandering of kansellasie van hierdie ooreenkoms sal enige regskrag dra tensy dit op skrif geplaas word en deur alle betrokke partye onderteken word nie.

### **6. JURISDIKSIE:**

Hierdie ooreenkoms is onderworpe aan, en sal geïnterpreteer word ooreenkomstig die reg en die wetgewing van die Republiek van Suid-Afrika (RSA) en sal onderworpe wees aan die jurisdiksie van 'n bevoegde hof in die RSA. Die partye bevestig dat hierdie ooreenkoms nie binne die jurisdiksie van die Nasionale Kredietwet van 2005 val nie.

### **7. PERSOONLIKE INLIGTING:**

Die ondergetekende, pasiënt, verantwoordelike persoon, wettige voog, of borg van die pasiënt, gee hiermee toestemming aan die Praktyk om kredietinligting oor hulle te bekom, te deel en uit te ruil met enige kredietbüro of ander instelling met wie hulle finansiële transaksies gehad het of kan gehad het, sowel as, waar van toepassing, enige ander inligting wat versoek word kragtens enige omstandigheide soos beoog word in die Wet op Nasionale Krediet, Wet 34 van 2005. Bykomend kry die Praktyk ook toestemming om persoonlike mediese inligting soos ICD10 diagnostiese kodes en kliniese inligting ten opsigte van die pasiënt te openbaar aan sy regverdeenwoordigers of skuldinvoerders met dien verstande dat sodanige inligting as vertroulik en in goeie trou hanteer word slegs tot die mate wat dit vir invorderingsaksies benodig word. Ons maak seker dat ons u vertroulik behandel in hoe ons u data verwerf in ooreenstemming met die POPI-wet. Kliniese inligting (mediese geskiedenis en ondersoek) sal aangeteken en getranskribeer word deur 'n elektroniese transkripsie/dikteertoestel om 'n permanent en akkurate rekord vir die mediese lêer te skep. Die getranskribeerde inligting sal gebruik word vir pasiëntsorg, mediese kodering, wettlike doeleindes en is streng vertroulik. Slegs die transkripsie (nie enige opname nie) sal gestoor en beskerm word deur geenkripteerde berging en veilige toegangssprotokolle beperk tot die praktyk. Die pasiënt het die reg om toegang tot hul inligting te verkry, regstellings aan te vra en toestemming terug te trek. Deur hierdie vorm te onderteken, bevestig die pasiënt het hierdie rekordhoudingstelsel aanvaar en verstaan die implikasies daarvan tesame met verbeterde akkuraatheid van gedetailleerde nota houding.

#### **Regte van data-vakke:**

1. Kennigewing wanneer persoonlike inligting ingesamel word. Die type inligting wat ingesamel word vir watter doel of die inligting vrywillig verskaaf word of verpligtend versamel word, en of die inligting oorgedra sal word na 'n derde party en die beskerming wat daar gebied word.
2. In kennis gestel indien daar onwettige toegang of verkryging van sy/haar persoonlike inligting was.
3. Versoek 'n rekord van jou persoonlike inligting: (aka PAIA)
4. Versoek die regstelling, skrappling en/of vernietiging van u persoonlike inligting.
5. Beswaar teen die verwerking van jou persoonlike inligting.
6. Oefen die reg uit om die toestemming tot verwerking te onttrek, indien vrywillig gegee.
7. Om nie aan ongevraagde elektroniese kommunikasie onderwerp te word nie, tensy u gebruik maak van ons dienste, of waar u ingestem het tot die kommunikasie en u die geleentheid gegee is om beswaar te maak teen die kommunikasie.
8. Om nie onderworpe te wees aan automatiese besluitneming gebaseer op die persoonlike inligtingstrydig met artikel 71, POPI wet.
9. Dien 'n klag by die inligtingsreguleerder by <http://www.justice.gov.za/inforeg/index.html>.
10. Stel siviele verrigtinge in oor 'n beweerde inmenging met sy/haar persoonlike inligting ingevolge artikel 99, POPI-wet.

### **8. DOMICILIUM**

Die partye kies as die *domicilium citandi et executandi* die adres soos aangedui op die keersy van hierdie dokument.

### **9. REGSKOSTES:**

Indien die pasiënt nie die rekening betaal nie en die Praktyk besluit om regstappe teen die pasiënt te neem, onderneem die pasiënt om die regskoste te betaal vir die invordering van die uitstaande skulden op die mediese dienste gelewer, insluitende prokureursfooei op 'n prokureur-eie-kliënt-skaal, invorderingsfooei en -kommissie, rente en opsporingskostes.

## **TERMS AND CONDITIONS**

### **1. THE PRACTICE:**

The Practice means the medical practice as described on the turn side of this Form of Admission

### **2. ACCEPTANCE:**

The undersigned, patient, responsible person, parent, legal guardian, or surety of the patient, hereby assumes liability as the principal debtor, alternatively as co-debtor jointly and severally with the patient, for the payment of any claims by the Practice arising from medication given or services rendered to the patient, or to be rendered to the patient, notwithstanding the existence of a medical aid fund or insurance covering such claims.

### **3. TERMS OF PAYMENT**

Any person who signs this document in any of the capacities described above, confirms that (1) he is apprised of the tariffs charged by the Practice (2) he will settle the account within 30 days after receipt (3) he will notify the Practice within 14 days after the treatment date if he has not received an account and (4) the Practice is not liable for the submittance of medical claims with any medical fund.

### **4. BREACH OF CONTRACT:**

In the event where any of the undersigned parties described in clause 2 above commits a breach of contract, the Practice is immediately entitled to enforce all its contractual remedies. The undersigned specifically agree that any breach of the terms of payment described in clause 3 will constitute a material breach of contract.

### **5. GENERAL:**

This Form of Admission constitutes the whole and entire agreement between the parties and there have not been and there are no agreements, representations or warranties between the parties other than those specifically set forth herein. No variation, modification or cancellation of this agreement shall be of any legal force or effect unless the same shall be confirmed in writing and signed by all parties involved.

### **6. JURISDICTION:**

This agreement is subject to and shall be interpreted and construed in terms of the laws of the Republic of South Africa and is subject to the jurisdiction of a competent court in the Republic of South Africa. The parties agree that this agreement does not fall within the jurisdiction of the National Credit Act of 2005.

### **7. PERSONAL INFORMATION:**

The undersigned, patient, responsible person, legal guardian, or surety of the patient, hereby authorises the Practice to collect, share and exchange credit information concerning them with any credit bureau or any other person or corporation with whom they may have had or may have financial dealings, as well as, where applicable, other information requested pursuant to, or in any circumstances contemplated in the National Credit Act, Act 34 of 2005. Furthermore, the Practice is given the right to disclose personal medical information such as ICD10 diagnostic codes and clinical information pertaining to the patient to its legal representatives or debt collectors provided that such information is treated as confidential and in good faith and only insofar as it is necessary for debt collecting purposes. We make sure we treat your confidential information confidentially in how we process your data in line with the POPI act. Clinical information (medical history and examination) will be recorded and transcribed by an electronic transcribing/dictation device to create a permanent and accurate record for the medical file. The transcribed information will be used for patient care, medical coding, legal purposes and is strictly confidential. Only the transcript (not any recording) will be stored and protected by encrypted storage and secure access protocols limited to the practice. The patient has the right to access their information, request corrections, and withdraw consent. Signing this form confirms the patient has accepted this recording keeping system and understands the implications thereof along with improved accuracy of detailed note keeping.

#### **Rights of data-subjects:**

1. Notification when personal information is being collected, the type of information collected, for what purpose, whether the information is to be supplied voluntarily or is collected mandatory, & whether the information would be transferred to a third party & the protections afforded there;
2. Notified if there has been unlawful access or acquisition of his/her/its personal information;
3. Request a record of your personal information; (aka PAIA)
4. Request the correction, deletion and/or destruction of your personal information;
5. Object to the processing of your personal information;
6. Exercise the right to withdraw the consent to processing, if voluntarily given;
7. Not to be subjected to unsolicited electronic communication, unless you are our customer and we have sold goods or services to you, or where you have consented to the communication and you had and have the opportunity to object to the communication;
8. Not to be subjected to automated decision-making based on the personal information in contravention of section 71, POPI act;
9. Submit a complaint to the information regulator at <http://www.justice.gov.za/inforeg/index.html>;
10. Institute civil proceedings regarding an alleged interference with his/her/its personal information in terms of section 99, POPI act.

### **8. DOMICILIUM**

The parties choose the *domicilium citandi et executandi* at the address shown on the overleaf

### **9. LEGAL COSTS:**

Should the Practice commence legal proceedings, the patient undertakes to pay all legal costs relating to the recovery of the outstanding monies in respect of professional services rendered, including attorney fees on an attorney-own-client scale, collection fees and commission, interest and tracing costs.